

# HP Total Education One

Services brief



## A convenient and affordable way to purchase the HP Education Services that can make your business more efficient and productive

Total Education One offers unprecedented flexibility in planning and implementing an IT education and training program for your employees. Rather than having to commit to specific courses, you simply purchase "units of service" that can then be applied to any course (classroom or online) in the HP Education Services portfolio as needed throughout the year.

Total Education One is based on HP Total Education, which has proven extremely popular since its introduction. However, to better respond to the realities of small and



mid-sized businesses, this HP Care Pack version features a lower unit price (\$100 vs. \$1,000) and a lower minimum initial purchase requirement (\$1,000 vs. \$5,000). Funds can also be refreshed periodically.

- **Flexible.** Lets you plan and implement an education and training program in step with your own requirements and realities
- **Affordable.** Offers a low minimum initial purchase requirement and low unit price
- **Easy to buy.** Uses the single part number/price HP Care Pack Service approach
- **Comprehensive.** Use the funds to purchase any one of the thousands of courses in the HP education services portfolio
- **Effective.** HP education services and the Total Education One approach means you spend less time worrying about technology and more time focused on business

## Education and training: money extremely well-spent

Education and training are a wise investment because they help you and your employees make the best use of the information technology you now have. This helps reduce the total cost of ownership and can boost the return on your investment.

This optimum use of IT also represents an affordable way to boost productivity and sharpen your edge in a highly competitive market WITHOUT having to buy new technology. It's a win-win situation all the way around.

Total Education One delivers the affordability and flexibility that make it easy for you to access the training your staff needs. Simply meet the minimum purchase requirement and buy as many additional units as you wish.

Then, use those funds to access any of the over 650 different instructor-led courses and more than 3,000 online courses available in the HP education services portfolio. Whether you are introducing a new technology, planning for a technology migration, or facing legal and compliance issues, HP education services has the right training solution to meet your needs.

## Training and support made affordable and easy

Total Education One is part of HP Smart Services End-User Support and Training services designed specifically for small and mid-sized businesses. These services were created specifically to close the gap between what you need and what your budget allows for training and support. These services include:

- **HP Learning Curve** gives you and your end-users fast, around-the-clock access to answers and expert resources to help you make better use of your IT assets.
- **HP IT Professional Help Desk** adds Level 2 and Level 3 help desk capabilities to your current Level 1 help desk WITHOUT adding to head count.
- **HP Smart Desktop Management Service** includes significant End-User Support and Training features, focused on the services' security and business protection capabilities.

## HP's commitment to you

HP Smart Services End-User Support and Training services are part of the HP Smart Office Portfolio. This is a complete portfolio of products and services designed specifically to meet the requirements of small and mid-sized businesses. HP is one of the few vendors to implement a company-wide, coordinated approach to more effectively serve your specialized needs. It's another way HP focuses on helping you reduce complexity and take better advantage of technology, plus spend less time worrying about technology and more time focused on business.

## For more information

Your HP representative or authorized HP reseller can provide you with complete information about Total Education One, HP Smart Service End-User Support and Training services, and all of the products and services that make up our HP Smart Office Portfolio. Information is also available online at: [www.hp.com/go/smartservices](http://www.hp.com/go/smartservices)

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